

Restoring Factory Defaults on a Clearlyfly Fax ATA

The steps to reset your Clearlyfly Fax ATA to factory defaults depend upon the device's hardware revision, which can be determined by looking at the serial number on the bottom of the device. To reset the ATA to factory defaults, follow the steps below for your device. The following illustration is relevant for both revisions:



To reset an ATA with a serial number that starts with a **D**:

1. Unplug the power cord on the ATA for 10 seconds
2. Locate the "Reset" button
3. Hold down the Reset button with a pin or paperclip and plug the power cord back into the ATA
4. Continue to hold the reset button for 10 seconds after connecting power to the ATA
5. Wait for ~5 minutes for the provisioning/reset/registration process to complete

Once complete you should be able to send/receive faxes as expected. Please don't hesitate to contact us if you have any questions or problems.

To reset an ATA with a serial number that starts with **VT**:

1. Locate the "Reset" button
2. Press and hold down the Reset button with a pin or paperclip
3. Continue to hold the reset button for 10 seconds and then release the button
4. Wait for ~5 minutes for the provisioning/reset/registration process to complete

Once complete you should be able to send/receive faxes as expected. Please don't hesitate to contact us if you have any questions or problems.